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07.02.2019 ILEC Conference Centre, London



I am delighted to announce the agenda for Fundraising Live 2019, returning in its fourth year as the place fundraisers come to share experience, ideas and successes. The past year has been one of great change, with regulatory updates and ongoing battles to restore public trust in charities following various safeguarding and fundraising scandals. Nevertheless, across the sector we can find examples of organisations turning these challenges into opportunities to improve quality, delivery and efficiency.

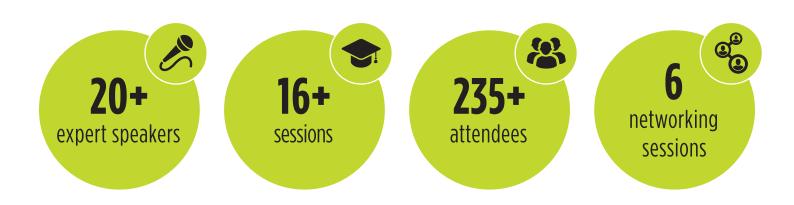
This year's programme demonstrates how many charities are disrupting the established order to innovate and build confidence. Our speakers will discuss how they are changing what they do to place the supporter at the centre of their strategies, building productive and inclusive fundraising teams, and using technology to revolutionise the supporter journey.

Join us to celebrate Plan International's ten-year anniversary with corporate partner Credit Suisse, learn how East Anglian Air Ambulance took their fundraising team to the next level, and access a step-by-step guide from British Heart Foundation explaining how to revolutionise your supporter engagement on a £30 budget. At Fundraising Live you will have ample opportunity to network with your peers during the speed networking session, interactive breakouts and with a complimentary drinks reception at the end of the day.

We look forward to welcoming you and your team to join us on 7th February for another inspiring and uplifting event.

Isabella Lewis, Conference producer, *Civil Society Media* The CPD Standards Office CPD PROVIDER: 60030 2016 - 2018 www.cpdstandards.com





PAST ATTENDEES INCLUDE:

- Arthritis Action
- BetterNow
- Born Free Foundation
- Baptist Union of Great Britain
- Cats Protection
- East Anglian Air Ambulance
- Fostering Network
- Girlguiding UK
- Great Ormond Street Hospital Children's Charity
- Guide Dogs
- London City Mission
- Mind

- Nottingham University Hospitals Charity
- NSPCC
- Plan International
- Royal Parks Foundation
- RSPB
- Send A Cow

- Shelter
- Teenage Cancer Trust
- Toybox Charity
- WaterAid
- World Horse Welfare
- And many more...

PROGRAMME

	In order to improve your delegate experi speaker is marked according to income s	ence and guide you to the discussions mo size as follows:	st relevant to your work, each charity
	SMALL under £5 million MEDIUM £5-20		over £100 million
8:30	Registration, refreshments and netwo		
9:15	Chairperson's welcome: Stephen Cot		
9:20	Is "fundraising" de	ead?	
	Plenary presentation	on	
	• Looking to the f	uture of supporter engagement and do	onor relations
			not money, at the centre of its strategy
	Examining the la raise money	anguage we use and how it impacts the	e way we engage with supporters and
	Paul Amadi, chief supporter officer, E	British Red Cross MAJOR	
00:00	Speed networking: a unique opportu	nity to break the ice, meet new people	
0:50	connections early in the day! Take jus Networking and refreshment break	t 3 minutes to introduce yourself and e	xchange contact info.
J.50	Stream A - Strategy & teams	Stream B – Supporter engagement	Stream C – Disruption &
	Chair: Stephen Cotterill , editor, <i>Fundraising Magazine</i>	Chair: Gareth Jones, editor, Charity Finance	innovation Chair: Rob Preston, senior reporter, Civil Society Media
:20	1A. Improve employee retention and build a dynamic team of great fundraisers	1B. A trust's perspective: Building the perfect grant application	1C. CHOOSE LOVE: How a 3-year-old charity has made giving a lifestyle and instigated a new movement in
	Panel discussion	Presentation	humanitarian aid
	 Understanding what drives great 	An overview of what trusts and foundations look for in applications	Case study presentation
	fundraisers to move job and	from proposed grantees	Keeping fundamental values at the core of fundraising
	what motivates them to stayKeeping fundraisers engaged	Bringing the experience of the strategic consultation	the core of fundraisingGauging the motive and capturing
	with the work of the charity	undertaken by the City Bridge Trust to inform its five-year	the attention of young supporters
	Supporting fundraisers to innovate, develop new skills, build	review of its ways of working	Building a ubiquitous brand through merchandise and
	confidence and problem solve	Discussing examples of best practice in relationships between	influencersHow Help Refugees uses first
	Karen Bolton, head of community and events fundraising, marketing and innovation LARGE	funders and grantees and suggestions as to how to create a transparent and efficient	and third party events in order to promote and fundraise for its cause
	Ikhlaq Hussain, head of major	approach to grantmaking	Philli Boyle, head of events and
	gifts, Orphans in Need MEDIUM	Alison Gowman (Alderman), chair, City Bridge Trust Major	community fundraising, Help Refugees MEDIUM
2:05	Transit time		
2:10	2A. Story of success: Action for Children BAME mentoring	2B. The role of your personal brand in fundraising	2C. Transforming charitable funding and fundraising through digital
	Fireside chat	Presentation	Presentation
	What lessons can fundraisers learn from corporate mentors?	 Establishing your individual fundraising identity 	• Highlighting the potential of digital technology to connect grants,
	Why is it important to have	Building a personal network	donations and fundraising activities
	development schemes specifically for people of colour?	through social mediaMaintaining the integrity of	Assessing the influence of the fourth industrial revolution on
	 What can schemes such as this do for the general wellbeing of fundraising teams? 	your organisation while using your stamp of originality	fundraisingForecasting how digital integration is driving fundraising change
	Siobhan Corria, head of inclusion,	Turning your fundraising persona into income for your charity	 Innovating to create a joined-up
	Action for Children MAJOR	Encouraging your supporters in the development of their own	society, that consolidates the work of local and national charities,
	Jaipreet Kaur , philanthropy manager, All We Can SMALL	the development of their own fundraising brand Amy Petterson , Head of	policy makers, volunteering networks, businesses and money to solve sector challenges
	Justina Omotayo , business development manager, Slaughter	Community Fundraising, Royal Air Forces Association	Ed Gairdner , chief operating officer,

12:50	Lunch		
13:50	Innovation to accelerate growth and	d supporting the new fundraiser	
15.50	Plenary presentation	a supporting the new fundialiser	
	Sandra Luther, head of growth acco	unts, consumer solutions, JustGiving Bl	ackbaud
14:30	Transit time		
14:35	3A. Using strong leadership to	3B. Plan International &	3C. Turning stories into pounds and
	take fundraising teams to the next level	Credit Suisse celebrate 10	projects
		years of partnership	Presentation
	Case study presentation	Case study presentation	Why WWF has invested in
	 Learning how to build and shape new teams - moving 	Key efficiencies to long term partnering	storytelling to boost the bottom line
	from a flat to a dynamic	How a partnership prevents complacency	How to tell stories that make people want to give
	structure	Managing account manager	How to make supporters feel
	 Implementing the three Es in team development – 	turnover • Securing internal support for	connected to the work on the ground in the digital world
	Emotional intelligence	long term partnerships with	Kerry Blackstock, director of
	Employee wellness	NGOs	relationship marketing, WWF-UK
	Effective team working	Sam Davies , head of major partnerships, Plan International	LARGE
	Convincing trustees of the long-term benefit of employee	LARGE	Nicole Itano, director of media and
	investment	Eva Halper , director, corporate	content, WWF-UK LARGE
	Sarah Atkins, head of HR, East Anglian Air Ambulance MEDIUM	citizenship, Credit Suisse	
	Joanna Dew , director of fundraising, East Anglian Air		
	Ambulance MEDIUM		
15:10	Networking and refreshment break		
15:10 15:40	Networking and refreshment break 4A. Fundraising standards and accessibility	4B. Don't reinvent the wheel, just realign it	4C Why It's Important to put lived experience at the heart of your organisation
	4A. Fundraising standards and		lived experience at the heart of your organisation
	 4A. Fundraising standards and accessibility Presentation Highlighting the motivation 	realign itCase study presentationExamining how Meningitis Now	lived experience at the heart of your organisation Panel discussion
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				Position
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The conversations you can't miss

✓ A great opportunity to network and share ideas with others in the industry. The talks were engaging and useful. I left feeling very motivated to grow our charity. ✓ My first time attending Fundraising Live and it was just great. Inspiring presentations and plenty of opportunity to meet other fundraisers, I've come away feeling refreshed with lots of new ideas.

Liz Gunson, Kidney Research UK



Gest fundraising conference there
 is. Most relevant subjects and more
 insights than other conferences.
 Joanna Dew, East Anglian Air Ambulance

 I always hesitate at taking a day away from work to attend an event such as this but am a complete convert. It was an invaluable day and I have taken loads of ideas and wisdom away as well as having made some great contacts. Thank you!
 Jane Backlog, Magic Bus UK

SPEAKERS INCLUDE

