

# CHARITY FRAUD CONFERENCE

PRESENTED BY

**CharityFinance**

**GOVERNANCE  
& LEADERSHIP**

**07.10.2020** BMA House, London

Brand new for 2020, the Charity Fraud Conference will look at all aspects of fraud and provide practical advice on how charities can better protect themselves against loss.

**Book by 21.08.2020 to save £50**

Sponsored by:



**Gallagher**

Insurance | Risk Management | Consulting

**Book today**

 CIVILSOCIETY  
media

**web:** [civilsociety.co.uk/fraud2020](http://civilsociety.co.uk/fraud2020)

**email:** [events@civilsociety.co.uk](mailto:events@civilsociety.co.uk)

**call:** 020 7819 1200

# CHARITY FRAUD CONFERENCE



I am pleased to announce the agenda for our inaugural Charity Fraud Conference, being held at BMA House in London on 7 October 2020. Latest estimates suggest that fraud costs the charity sector at least £2.5bn a year, and recent research has revealed that over half of the fraud in the sector is committed by people known to the organisation. While awareness has improved over recent years, there is still much more that could be done to address the issue.

This full-day conference will look at all aspects of fraud, include sessions with practical advice on how charities can better protect themselves against loss, and introduce procedures that will help safeguard against fraud.

There will also be ample opportunity to network with your peers during our interactive roundtable discussions and complimentary drinks reception at the end of the day. We look forward to welcoming you and your team in October.

## Tristan Blythe

editor, *Charity Finance*

08:30	Registration, coffee & networking
09:10	<b>Chair's welcome:</b> Tristan Blythe, editor, <i>Charity Finance</i>
09:15	<p><b>Opening keynote: Preventing charity fraud: insight and action – the regulatory perspective</b></p> <p>One in 25 charities in England and Wales will suffer fraud in the next two years, and according to the Charity Commission the biggest impact is reputational. This session will offer a regulatory perspective on fraud in the charity sector, and present some of the key statistics, findings and conclusions from the Commission's most recent research, commissioned in partnership with the Fraud Advisory Panel.</p> <p><b>Alan Bryce</b>, head of development, counter fraud and cyber-crime at the Charity Commission</p>
09:55	<p><b>Help for Heroes case study</b></p> <p>As a charity which has experienced a variety of frauds, Help for Heroes shares its experience, insight and tips to help prevent other organisations falling victim to similar.</p> <p><b>Lucille Street</b>, head of risk and compliance, Help for Heroes</p>
10:35	<p><b>How do you recognise and act upon a fraudulent email?</b></p> <p>Genuine-looking emails, which encourage recipients to reveal personal information, such as passwords and credit card numbers, are by far the most common form of attack on charities. Cyber criminals also pose as business owners or executives and ask staff to perform money transfers, pay invoices or send sensitive data. A fifth of charities experienced an attack of this type in the past year. This session will highlight how charities can increase their technical protection and offer tips on how best to train staff and volunteers to understand how they play a critical role in keeping their organisation safe, and what to do if they receive a phishing email.</p> <p><b>Johnty Mongan</b>, cyber risk consultant, Gallagher</p>

11:15	Networking & refreshment break
11:40	<p><b>Taking cyber security seriously</b></p> <p>With around 70 per cent of all charity fraud occurring online, senior management must establish a positive culture towards cyber security in their organisation. The National Cyber Security Centre will provide practical, non-technical advice to help charity leaders and trustees ensure they have the right decision-making processes in place to lessen the impact of cyber crime and instigate appropriate risk management procedures to defend against it.</p> <p>Speaker from the National Cyber Security Centre, a part of GCHQ</p>
12:20	<p><b>British Council case study – an award-winning approach to fraud management</b></p> <p>In this session we will learn about what steps the British Council has taken to tackle fraud, including its zero-tolerance policy, which led to it winning the 2019 Charities Against Fraud award. The Council will also share its approach to reporting and commitment to be transparent about any fraud which happens within the organisation. For example, during 2018/19 the charity reported 93 instances of fraud in its annual fraud report.</p> <p><b>Dave Carter</b>, head of counter fraud management, British Council</p>
13:00	Lunch
14:00	<p><b>Round table discussions – a chance to debate and share your experiences with your peers</b></p> <p>Conversation 1: Managing reputation post-fraud            Conversation 2: Managing potential fraud by volunteers            Conversation 3: Breaking the stigma over being open and transparent            Conversation 4: Someone we know – spotting the warning signs            Conversation 5: How to approach and implement fraud awareness training</p> <p><b>Hosted by sponsors and speakers</b></p>
14:40	<p><b>Meeting the growing challenge of anti-corruption</b></p> <p>Many charities operate in the areas in which bribery and corruption are prevalent. As the UK, US and other enforcement authorities have become more active in enforcing anti-corruption laws, UK charities face new challenges when engaging with government officials, joint-venture partners and suppliers. Based on original research, this session will discuss how corruption and bribery affect the charity sector.</p> <p><b>Dr Branislav Hock</b>, senior lecturer in economic crime, Institute of Criminal Justice Studies, University of Portsmouth</p>
15:20	Networking break
15:40	<p><b>Colchester Foodbank case study: how fraud was tackled in a small charity</b></p> <p>Colchester Foodbank used the discovery of historic fraud as an opportunity to put systems in place to prevent further instances and review its whole exposure to loss. This session will outline examples of the risks faced by a small charity, and consider what practical action can be taken to reduce them.</p> <p><b>Mike Beckett</b>, chief officer, Colchester Foodbank</p>
16:20	<p><b>Closing keynote: Lessons from the pensions industry</b></p> <p>This session will explore how the pensions industry has addressed fraud, which is estimated to cost it many millions of pounds a year. Pension scheme trustees and administrators play a key role in education and protecting members from scams, and the PSIG has developed a code of practice to help them do this. The body also promotes the importance of transparency in fighting fraud.</p> <p><b>Margaret Snowden OBE</b>, president, Pension Scams Industry Group</p>
17:00	<b>Chair's closing remarks</b>
17:05	Networking drinks

# QUICK REGISTRATION

	Early-bird (before 21 August)	Final release tickets (after 21 August)
Charity delegate	£199 (exc VAT)	£249 (exc VAT)
Charity Team ticket (up to 4 team members) **Limited quantity available**	£599 (exc VAT)	£649 (exc VAT)
Non-charity delegate	£699 (exc VAT)	£749 (exc VAT)

Delegate name (inc title)	Position	Email
1.		
2.		
3.		
4.		

## Opt in to hear from sponsors from the day

Sponsors of the Charity Fraud Conference would like to contact attendees directly after the event. Please tick the box above if you are happy for us to pass on the contact details you use to register for the event

Amount to pay (+ VAT @ 20%)

£

## Your details

Mr  Mrs  Ms  Miss  Other

Full name \_\_\_\_\_

Tel \_\_\_\_\_

Position \_\_\_\_\_

Fax \_\_\_\_\_

Organisation \_\_\_\_\_

Mobile \_\_\_\_\_

Email \_\_\_\_\_

Mobility or dietary requirements for any delegates?

Address \_\_\_\_\_

\_\_\_\_\_

Postcode \_\_\_\_\_

\_\_\_\_\_

Charity number \_\_\_\_\_

Tel \_\_\_\_\_

Fax \_\_\_\_\_

Mobile \_\_\_\_\_

Mobility or dietary requirements for any delegates?

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

## 3 easy ways to pay

Request invoice & pay later

Cheque made payable to Civil Society Media Ltd

BACS Account Name: Civil Society Media Ltd

Account Number: 17643665 Sort Code: 23 – 05 – 80

Early-bird  
(before 21 August)

Final release tickets  
(after 21 August)

£199 (exc VAT)

£249 (exc VAT)

£599 (exc VAT)

£649 (exc VAT)

£699 (exc VAT)

£749 (exc VAT)

Delegate name (inc title)

Position

Email

## NEXT STEPS

### POST

Freepost CIVIL SOCIETY MEDIA  
(please handwrite in upper case)

### FAX

020 7819 1210

### BOOK ONLINE

[civilsociety.co.uk/fraud2020](http://civilsociety.co.uk/fraud2020)

Please note that speakers and topics were confirmed at the time of publishing however, circumstances beyond the control of the organisers may necessitate substitutions, alterations or cancellations of the speakers and/or topics. As such, Civil Society Media Ltd reserves the right to alter or modify the advertised speakers and/or topics if necessary. Any substitutions or alterations will be updated on our web page as soon as possible.

Substitution and cancellation policy: On receipt of your booking form, your place is confirmed. Delegate substitutions are allowed. Refunds on cancellations will only be issued (less a 15% administration charge) up to and including 14 days prior to the event. Refunds will not be issued after this date. Confirmation of cancellations MUST be in writing and sent or faxed to Civil Society Media at the address and number listed above.

Personal details: This conference is produced by Civil Society Media Ltd. You have received this correspondence because we believe it is of interest to you and your role. If this is not the case, please inform us via phone on 020 7819 1200, email: [events@civilsociety.co.uk](mailto:events@civilsociety.co.uk) or by Post: Freepost CIVIL SOCIETY MEDIA (please handwrite in upper case) and we will remove you from our database immediately.