



SAYER VINCENT

Book today

web: civilsociety.co.uk/exchange email: events@civilsociety.co.uk call: 07501 005206

@CSGovernance #TrusteeExchange

Trustee Exchange goes virtual



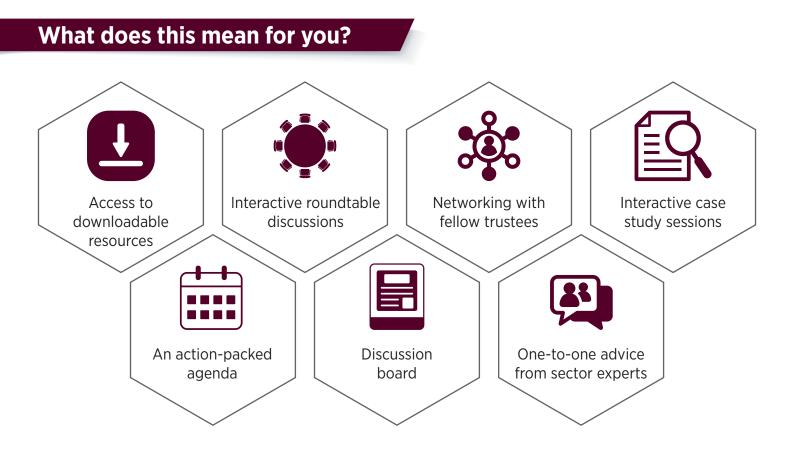
Join us at the 13th annual Trustee Exchange conference – the first to be run in an exciting new virtual format. We have become increasingly aware of trustees' desire for more advice and support to help them navigate the current crisis. Pressure on trustee boards has never been higher and we are keen to respond to that need for greater help and guidance in a safe and timely manner – hence the move to an online conference on 29 and 30 July.

While the sector's response to the Covid crisis will inevitably be a key theme across the content, we will also be exploring the latest perspectives on more perennial issues such as trustee recruitment, responsible investment, governance reviews, safeguarding, diversity and inclusion and the chair/CEO relationship. There will be a panel debate about the Charity Commission's approach to regulating the sector and the growing responsibilities heaped upon volunteer trustees, as well as some stimulating keynote speeches.

And new for 2020 will be a series of interactive roundtable discussions on key topics, that delegates will be invited to join. These will be run under the Chatham House Rule and we would encourage you to use these as an opportunity to share the challenges and issues that may be keeping you awake, and to contribute your examples of good practice or innovation.

We are really excited about the functionality afforded by the online platform and confident that this year's Trustee Exchange will be bigger and better than ever.

Tania Mason, editor, Governance & Leadership



09:30	Chair's welcome					
00.40	Tania Mason, editor, Governance & Leadership					
09:40	Opening keynote – Steering through a winter storm: The role of trustees in a prolonged period of crisis We've survived the initial shock and ridden the shockwaves, but what comes next could be even more testing. How can trustee boards steer their charities through the next challenging phase of this crisis, in order to minimise the pain of inevitable internal reviews while also maximising impact for service users? In this perceptive opening keynote, Girish will draw on discussions among ActionAid's board to offer insights into the trustees' role in governing through the next stage of this unprecedented situation, touching on functions including ensuring financial stability, securing the charity's reputation, supporting the efforts of fundraisers and safeguarding the wellbeing of staff.					
	Girish Menon, chief executive, ActionAid UK					
	Stream A		Stream B			
	Chair: Tristan Blythe , editor, (Charity Finance	Chair: Tania Mason, editor, Governance & Leadership			
10:05	1A. Panel discussion: Not for loss – aligning investments with charitable purpose	Cazenove Capital	1B. Safeguarding 2.0 – prevention is better than cure Most of the sector's recent focus on safeguarding seems to have been on things like whistleblowing and reporting, and			
	Last year, a group of charities wrote to and Attorney General asking them to se extent to which charities should align the their charitable objects and their comm They said current expectations for trust the most recent relevant case law is new charities need clear direction on how to threats such as the climate emergency. for a lively debate about what really con investment, and what role the regulator and policing the rules for charities.	eek a legal ruling on the neir investments with hitment to public benefit. eees are unclear, because arly 30 years old, and o deal with critical new Join our expert panel nstitutes responsible	other actions taken after a situation has occurred. But The Advocacy Project's work with beneficiary groups, asking what "being safe" means to them, suggests charities may be missing a key ingredient in their safeguarding practice – preventing problems from arising in the first place. Join this session to hea how The Advocacy Project has been helping its service users t understand what constitutes bad behaviour and to know their rights, as part of an holistic approach to safeguarding practice Nicola Youens , head of service delivery, The Advocacy Project			
	Sian Ferguson, trust executive, Mark Leonard Trust; James Brennan, portfolio director, Cazenove Charities; Matt Luheshi, chair of trustees, R L Glasspool Trust; Nick McLeod-Clarke, chair of the investment committee, the Land Trust					
10:40	Roundtable 1: Ethics					
	How important is it that charities are ethical in all they do, as the Charity Commission keeps telling us? Should they strive to be more ethical than organisations in other sectors? What can boards do to lead by example? What can trustees and executive leaders do to ensure that the behaviours of everyone in the organisation matches its values at all times?					
11:20	Morning break: comfort/coffee break as well as time to visit the virtual exhibition, participate in networking and download event resources					
11:45	Roundtable 2: Crisis response What have trustees learned about how to respond to a crisis? How did your board respond – good and bad? How did you communicate with staff and other stakeholders? What would you do differently if you were doing it all again? How have you changed your services? What was required to make this happen? What can you keep going forward from what you've been doing differently?					
12:25	2A. Employing operational research to	o make better decisions	2B. Responding to "Mug-gate" – how the RNLI took on the			
	Operational research (OR) is a broad of rigorous analytical and scientific appro- organisations gain insight, make better better outcomes. Already widely used and public sectors, it has enormous po- society too. Join this session to learn a and how they can be used by charity t and small charities in their decision-ma	baches to help r decisions and deliver across the private otential for use in civil bout these approaches rustees of both large	 Daily Mail Join this session to hear the inside story of the communications crisis now known as "Mug-gate" – the RNLI's sacking of two long-serving volunteers over their possession of pornographic material – and how the charity effectively seized control of the ensuing media storm. Isla Reynolds, senior media engagement manager, RNLI 			
	Ruth Kaufman, chair of the OR Society group; Ian Seath, trustee, Dachshund H					
12:55	Chair's closing remarks					

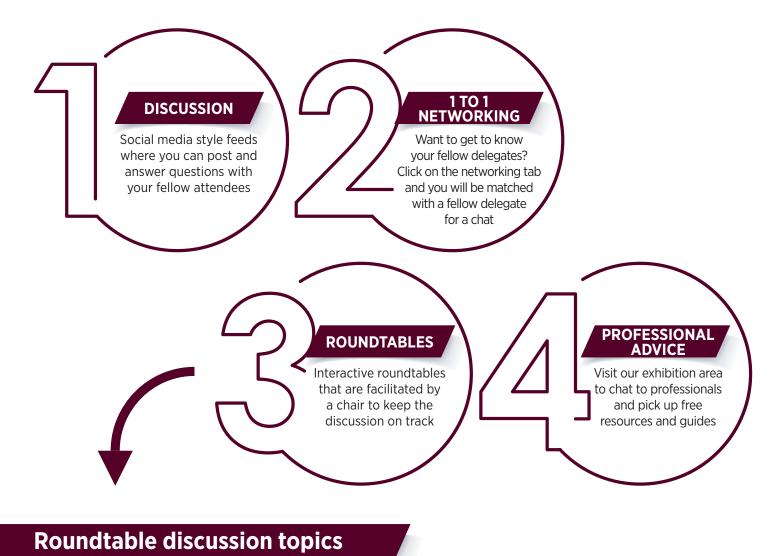
Organised by CIVILSOCIETY | GOVERNANCE media | &LEADERSHIP

Tania Mason, editor, Governance & Leadership 09:40 Dismantling structural racism in the charity sector Lady Phyll, as she is known, has spent her life campaigning for equity and equality for all people, regardless of their race, gender, class or sexuality. Her work centres on identifying barriers to progress and identifying ways of overcoming these, to promote real-world solutions that achieve lasting change. Drawing on her own lived experiences and her wide-ranging cross-sector career. Phyll will use this opportunity to get delegate thinking about what they can do, as individuals and organisations, to challenge the structures and policits that perpetuate the systemic structural racism which is holding back the charity sector from being as effective as it should be. PHyll Doku-Gyimah, founder and executive director of UK Black Pride and executive director of the Kaleidoscope Trust 10:05 Roundtable 3: Planning for uncertainty How can you do any strategic planning when the future is so terriby uncertain? Are there any planning models or techniques you care delegate in the charity structural racism within the addition of the mean model? What so are solution of the mean of the future is so terriby uncertain? Are there any planning models or techniques you care a structural and the diverse to sustainability of a disting and the diverse to sustainability of a disting disting disting and the disting to the solution in the management for trusteers and her wider-trusteers and planning models or techniques are you face to the fight trust or sustainability in these to any trusteers and focus especially on there's which is there with you nearly fornancial management. 11:00 Tak the rappet policies such as reserves a	09:30	Chair's welcome				
Op:Mo Dismantling structural racksm in the charity sector Lady Phyll, as the is known, has spent her life campaigning for equity and equality for all people, regardless of their race, gender, class or security. Herr work centres on identifying barriers to progress and identifying ways of overcoming these, to promote real-world solutions that achieve lasting change. Drawing on her own lived experiences and her wide-ranging cross-sector career. Phyll will use this opportunity to get delegate tinking about what they can do, as individuals and organisations, to challenge the structurer and policies that perpetuate the systemic structural racking: planning for uncertainty How can you do any strategit planning when the future is so terriby uncertain? Are there any planning models or techniques you can deploy? Is a PEST analysis useful in such a situation or do we need entriely new models? What challenges are you facing over the new few momtas as result of the pandemic? What is keeping your trustees awake at night? (A problem shared can be a problem halved 10:45 Morning break Stream A Stream B Chair: Stophen Coltent], editor, Fundhalsing Chair: Tainia Masong editor, Governance & Leadership 11:10 JA. What good looks like - financial management for trustes Stream B Chair: Stophen Coltent], editor, Fundhalsing 11:10 JA. What good looks like - financial management for trustes Stream B Chair: Stophen Coltent], editor, Fundhalsing 11:10 JA. What good looks like - financial management for trustes Stream						
Lady Phyl, as the is known, has spent her life campaigning for equity and equality for all people, regardless of their race, gender, class or sexuality. Her work centres on identifying parties to progress and identifying ways of overcoming these, to promote real-work 30 subtoms that achieve lasting change. Drawing on her won lived experinces and her wide-ranging cross-sector career, Phyll will use this opportunity to get delegate thinking about what they can do, as individuals and organisations, to childenge the structures and policies that perpetuate the systemic structural racism which is holding back the charity sector from being as effective as it should be. Phyll Opdu-Gylmah, founder and executive director of UK Black Pride and executive director of the Kaleidoscope Trust. Phyll Opdu-Gylmah, founder and executive director of UK Black Pride and executive director of the Kaleidoscope Trust. Phyll Opdu-Gylmah, founder and executive director of UK Black Pride and executive director of the Kaleidoscope Trust. Phyll Opdu-Gylmah, founder and executive director of UK Black Pride and executive director of the Kaleidoscope Trust. Phyll Opdu-Gylmah, founder and executive director of UK Black Pride and executive director of the Kaleidoscope Trust. Phyll Opdu-Gylmah, founder and executive director of UK Black Pride and executive director of the Kaleidoscope Trust. Phyll Opdu-Gylmah, founder and executive director of UK Black Pride and executive director of the Kaleidoscope Trust. Phyll Opdu-Gylmah, founder and executive director of UK Black Pride and executive director of the Kaleidoscope Trust. Phyll Opdu-Gylmah, founder and executive dinctor for the Kal	09:40					
Initial about what they can do, as individuals and organisations, to challenge the structures and policies that perpetuate the systemic structural racism which is holding back the charity sector from being as effective as it should be. Phyll Opoku-Gyimah, founder and executive director of UK Black Pride and executive director of the Kaleidoscope Trust One of the security of the security of the security increating? Are there any planning models or techniques you can deploy its a FEST analysis useful in such as valuation or do we need entrify new models? What challenges are you faing over the new few months as a result of the pandemic? What is keeping your trustees awake at night? (A problem shared can be a problem halved to the modemic and the good looks like - financial management for trustees. Stream A Stream B Chair: Staphen Cotterill, editor, Fundraising Back Philanges in contemporary governance - working trustees do not typically join boards with a desire to understood is a vital part of the job, particularly in these understood is a vital part of the job, particularly in these understood is a vital part of the job, particularly in these understood is a vital part of the job, particularly in these second with a desire to understood is a vital part of the job, particularly in these to be and the vitar second and the driver to sustainabilities can allow the second with a desire to understood is a vital part of the job, particularly in these to be and the vitar second the vitar second with a desire to understood is a vital part of the job, particularly in these to all description and the or these down and controls, as well as key policies such as reserves and risk management. 1100 Achieving public banefit vs meeting public expectations: the Chairty Effectivenes		Lady Phyll, as she is known, has spent her life campaigning for equity and equality for all people, regardless of their race, gender, class or sexuality. Her work centres on identifying barriers to progress and identifying ways of overcoming these, to promote real-world solutions that achieve lasting change.				
10:05 Roundtable 3: Planning for uncertainty How can you do any strategic planning when the future is so terribly uncertain? Are there any planning models or techniques you can deploy is a PEST analysis useful in south a situation or do we need entity? (A problem shared can be a problem halved) 10:05 Morning break 10:06 Stream A 10:07 Stream A 10:08 Stream A 10:09 Stream A 10:00 Stream B 10:01 Stream A 10:02 Stream B 10:03 Stream A 10:04 Stream B 11:00 Stream P 11:00 Stream A 11:00 Stream C 11:00 Stream C 11:00 Stream C 11:00 Stream C 11:00 Stream C </td <th></th> <td colspan="5"></td>						
How can you do any strategic planning when the future is so terribly uncertain? Are there any planning models or techniques you cadeoploy? Is a PEST analysis useful in such a situation or do we need entirely new models? What challenges are you facing over the new few mondels? What challenges are you facing over the new few models? What challenges are you facing over the new few models? What challenges are you facing over the new few models? What challenges are you facing over the new few models? What challenges are you facing over the new few models? What challenges in financial model to the financial management. But ensuring the financial bottom line is managed and the driver so usatinability or understand about your charitys financial model to enable you to ask the right questions and have confidence who understand about your charitys financial model to enable you to ask the right questions and have confidence you are on the right track. It will also point out the ingredients. Steam 8 Judith Miller, partner, Sayer Vincent 38. Challenges in this session, cancel the resent pandemi during the recent pandemi during the recent pandemi during the recent pandemi during the recent pandemi during the relationship can agement. Judith Miller, partner, Sayer Vincent Chaire Coperand. consultant and senior visiting fellow, Cass Control the voluther trustee has been ling to trust and confidence in the sector. At the same time, the role of the voluther trustee has become more consult, so and sector At the same time, the role of the voluther trustee has become more consults with greater expectations of the balance right? 11:20 Achieving public benefit vs meeting public expertences of not the sector. David Russes and risk management. Chair Tania Mason, consultant and confidence in the sector. At the same time, the role of		Phyll Opoku-Gyimah, founder and executive director of UK Black Pride and executive director of the Kaleidoscope Trust				
deploy? Is a PEST analysis useful in such a situation or do we need entirely new models? What challenges are you facing over the new models? What challenges are you facing over the new few months as a result of the pandemic? What is keeping your trustees wake at night? (A problem shared can be a problem halved) 10:45 Moning break Stream A 11:00 Stream A Stream B 11:00 SA. What good looks like - financial management for trustees Trustees do not typically join boards with a desire to engage in financial management. But ensuring the financial more is anaged and the drivers to sustainability are understood is a vital part of the job, particularly in these or the height trues to sustainability are understoad as out your chartry's financial model to enable you to ask the right questions and have confidence you are on the right trues. It will also point out the ingredients needed for effective finance teams, robust systems and controls, as well as key policies such as reserves and risk are special on their graditonship during the recent pandemic? Stream B Judith Miller, partner, Sayer Vincent Carline Copeman, consultant and senior visiting fellow, Cass Centre for Charly Effectiveness It-40 Achieving public benefit was meeting public expectations: Has the Charly Commission got the balance right? In an era of heightened media interest in what charlites do and greater public avareness of their duiss in relation tho how the elationship during the fidentship true site or charly Effectiveness? 11:40 Achieving public benefit was meeting public expectations: Has the Charity Commission got the balance right?	10:05	Roundtable 3: Planning for uncertainty				
Stream A Chair: Stephen Cotterill, editor, Fundraising Stream B Chair: Tanla Mason, editor, Governance & Leadership 11:10 3A. What good looks like – financial management for trustees in financial management. But ensuring the financial bottom line is managed and the drivers to sustainability are understood is a vital part of the job, particularly in these challenging times. This session will take you through what you need to understand about your charity's financial model to enable you to ask the right questions and have confidence you are on the right truck. It will also point out the ingredients management. 3B. Challenges in contemporary governance - working together to build resilience 11:40 Achieving public barefit we finance teams, robust systems and controls, as well as key policies such as reserves and risk management. Judith Miller, partner, Sayer Vincent Caroline Copeman, consultant and senior visiting fellow, Cass Cente for Charity Effectiveness 11:40 Achieving public benefit vs meeting public expectations: Has the Charity Commission got the balance right? In an era of heightened media interest in what charities do and greater public avareness of how things can go wrong, the Charity Commission has been very clear about the role that trustees have to play in increasing public trust and confidence in the sector. At the same time, the role of the voluncer truth vale has become more oncroux, with greater expectations of their duides in relation to how their charities operate, including, for example, the Commission's emphasis on charities upholing the highest standards in everything they d the Charity Commission is the fuel woluncer truth take to regulation and the part that trustees can play in helping to build public trust and confidence in the sector. At the		How can you do any strategic planning when the future is so terribly uncertain? Are there any planning models or techniques you can deploy? Is a PEST analysis useful in such a situation or do we need entirely new models? What challenges are you facing over the next few months as a result of the pandemic? What is keeping your trustees awake at night? (A problem shared can be a problem halved!)				
 Chair: Stephen Cotterill, editor, Fundraising Chair: Tania Mason, editor, Governance & Leadership SA. What good looks like - financial management for trustees Furstees do not typically join boards with a desire to engage in financial management. But ensuring the financial bottom line is managed and the drivers to sustainability are understood is a vital part of the job, particularly in these challenging times. This session will take you through what you need to understand about your charity's financial model to enable you to ask the right questions and have confidence you are on the right track. It will also point out the ingredients needed for effective finance teams, robust systems and controls, as well as key policies such as reserves and risk management. Judith Miller, partner, Sayer Vincent Achieving public benefit vs meeting public expectations: Has the Charity Commission ad senior visiting fellow, Cass Centre for Charity Effectiveness In an er of heightened media interest in what charities do and greater public awareness of how things can go wrong, the Charity Commission has been very clear about the role that trustees have to play in increasing public trust and confidence in the sector. At the same time, the role of the volunteer trustee has become oneronus, with greater expectand on of their duites in relation to how their charities operate; including, for example, the Commission's emphasis on charities upholding the highest standards in everything they of The Commission iself faces an apparently referities increase in compliance casework, serious incident reporting and statutory inquire in this session, our expert panel will consider the key challenges the Commission isley to face as regulater in the future, the different approaches it might take to regulation and the part that trustees. Are to play in hereisaging public trust and confidence in the sector. At the commission islef faces an apparently referitites	10:45	Morning break				
 Trustees do not typically join boards with a desire to engage in financial management. But ensuring the financial model of drivers to sustainability are understood is a vital part of the job, particularly in these challenging times. This session will take you through what you need to understand about you charity's financial model to enable you to ask the right questions and have confidence you are on the right track. It will also point out the ingredients needed for effective finance teams, robust systems and controls, as well as key policies such as reserves and risk management. Judith Miller, partner, Sayer Vincent Achieving public benefit vs meeting public expectations: Has the Charity Commission has been very clear about the role that trustees have to play in increasing public trust and confidence in the sector. At the same time, including, for example, the Commission semphasis on charities upholing the highest standards in everything they clear babout the part trustees have to play in increasing public trust and confidence in the sector. At the same time, including, for example, the Commission semphasis on charities upholing the highest standards in everything they clear aspectations of their of the commission is likely to face as regulator in the future, the different approaches it might take to regulation and the part that trustees can play in helping to build public trust and confidence in the sector. At the same time, including, for example, the Commission semphasis on charities upholing the highest standards in everything they clear about the part that trustees can play in helping to build public trust and confidence in the sector. At the same time, including, for example, the Commission semphasis on charities upholing the highest standards in everything they clear aspectations of the charity. Some helping to build public trust and confidence in the sector. A the same time, including, the example, the Commission semphases on the charities of are sequlator in the						
 Indicates do not typically join boards with a desire to engage in financial management. But ensuring the financial to enable you to ask the right questions and have confidence you are on the right track. It will also point out the ingredients needed for effective finance teams, robust systems and controls, as well as key policies such as reserves and risk management. Judith Miller, partner, Sayer Vincent Achieving public benefit vs meeting public expectations: Has the Charity Commission as been very clear about the role that trustees have to play in increasing public trust and confidence in the sector. At the same time, the role of the volunteer truste has become more oncrus, with greater expectations of their dues in its event, serious incledin reporting and statutory inquirie in this session, carry panetly releated can and the part that trustees can play and the during the regulator in the future, the different approaches it might take to regulation and the part the series for their duites in every time they of the commission is likely to face as regulator in the future, the different approaches it might take to regulation and the part that trustees can play in increasing public trust and confidence in the sector. At the same time, the role of the volunteer truste has become more concus, with greater expectations of their duites in every thing they of the commission is likely to face as regulator in the future, the different approaches it might take to regulation and the part that trustees can play in higher standards in every thing they of the face sen apparently relentes in compliance casework, serious incident reporting and statutory inquirie in this seession, correcting an apparently relentes in compliance casework, serious incident reporting and statutory inquirie in this seession the sector. David Russell, board member, Greenfields Community Housing Association (chair) Andrew Purkls, trustee, ActionAid International; Habibunnisha Patel, general counsel and companis	11:10	3A. What good looks like – financial management for trustees	3B. Challenges in contemporary governance – working			
 engage in financial management. But ensuring the financial bottom line is managed and the drivers to sustainability are understood is a vital part of the job, particularly in these challenging times. This session will take you through what you need to understand about your charity's financial model to enable you to ask the right questions and have confidence you are on the right track. It will also point out the ingredients management. Judith Miller, partner, Sayer Vincent Achieving public benefit vs meeting public expectations: Has the Charity Commission gas benery visiting fellow, Cass Centre for Charity Effectiveness Achieving public benefit vs meeting public expectations: Has the Charity Commission gas benery visiting fellow, Cass Centre for Charity Effectiveness In an er of heightened media interest in what charities do and greater public awareness of how things can go wrong, the Charity Commission has been very clear about the role that trustees have to play in increasing public trust and confidence in the score. At the same time, the role of the volunteer truste has become more onerous, with greater expectations of their duties in relation to how their his session, our expert panel will consider the key challenges the Commission is likely to face as regulator in the future, the different in the role of the volunteer trustee has become more onerous, with greater expectations of their duties in relation to how their his session, our expert panel will consider the key challenges the Commission is likely to face as angulation in the sector. A the same time, the role of the volunteer trustees are and compary secretary. Save the Children UK: John Maton, assistant direct - legal services, Charity Commission AA. Case study: Engineering a new governance structure to bring it moder gover on the skills, abilities, experience naching were how the our organisation is 200 years of the bandits of greater board diversity, but the fact remains		Trustees do not typically join boards with a desire to	together to build resilience			
 11:40 Achieving public benefit vs meeting public expectations: Has the Charity Commission got the balance right? In an era of heightened media interest in what charities do and greater public awareness of how things can go wrong, the Charity Commission has been very clear about the role that trustees have to play in increasing public trust and confidence in the sector. At the same time, the role of the volunteer trustee has become more onerous, with greater expectations of their duties in relation to how their charities operate; including, for example, the Commission's emphasis on charities upholding the highest standards in everything they d The Commission itself faces an apparently relentless increase in compliance casework, serious incident reporting and statutory inquiries in this session, our expert panel will consider the key challenges the Commission is likely to face as regulator in the future, the different approaches it might take to regulation and the part that trustees can play in helping to build public trust and confidence in the sector. David Russell, board member, Greenfields Community Housing Association (chair); Andrew Purkis, trustee, ActionAid International; Habibunnisha Patel, general counsel and company secretary, Save the Children UK; John Maton, assistant director legal services, Charity Commission 12:25 4A. Case study: Engineering a new governance structure In 2018, the 44-strong Council of the Institution of Civil Engineers recommended changes to its governance structure to bring it more in line with modern governance practice and comply with the Charity Governance Code. But when your organisation is 200 years old and boasts nearly 100,000 members, such change are never going to be straightforward. Join this session to hear Nick Baveystock relate the ICE's story and the lessons learned, especially how to communicate with people suspicious of change and build engagement		engage in financial management. But ensuring the financial bottom line is managed and the drivers to sustainability are understood is a vital part of the job, particularly in these challenging times. This session will take you through what you need to understand about your charity's financial model to enable you to ask the right questions and have confidence you are on the right track. It will also point out the ingredients needed for effective finance teams, robust systems and controls, as well as key policies such as reserves and risk	the chair/CEO relationship can make or break an organisation, but until now there has been little systematic examination of it. Cass is currently running a seminar series for these dynamic duos, where pairs of chairs and CEOs are challenged to address hypothetical challenges. In this session, Caroline will share the learning from these and focus especially on chair/CEO reflections about their relationship during the recent pandemic: working together through turmoil, and how the relationship			
 In an era of heightened media interest in what charities do and greater public awareness of how things can go wrong, the Charity Commission has been very clear about the role that trustees have to play in increasing public trust and confidence in the sector. At the same time, the role of the volunteer trustee has become more onerous, with greater expectations of their duties in relation to how their charities operate; including, for example, the Commission's emphasis on charities upholding the highest standards in everything they of The Commission itself faces an apparently reletiless increase in compliance casework, serious incident reporting and statutory inquiries in this session, our expert panel will consider the key challenges the Commission is likely to face as regulator in the future, the different approaches it might take to regulation and the part that trustees can play in helping to build public trust and confidence in the sector. David Russell, board member, Greenfields Community Housing Association (chair); Andrew Purkis, trustee, ActionAid International; Habibunnisha Patel, general counsel and company secretary, Save the Children UK; John Maton, assistant director - legal services, Charity Commission Paol8, the 44-strong Council of the Institution of Civil Engineers In 2018, the 44-strong Council of the Institution of Civil Engineers Paol8, the charity Governance Code. But when your organisation is 200 years old and boasts nearly 100,000 members, such changes are never going to be straightforward. Join this session to hear Nick Baveystock relate the ICE's story and the lesuspicious of change and build engagement and acceptance. Nick Baveystock, director general and secretary, Institution of Civil Engineers Din this interactive, workshop-style session for practical top tips gleaned from Getting on Board's Trustee Recruitment Pathways project, which in its first year helped two charities to recruit Engineers<!--</td--><th></th><td>Judith Miller, partner, Sayer Vincent</td><td>Caroline Copeman, consultant and senior visiting fellow, Cass Centre for Charity Effectiveness</td>		Judith Miller, partner, Sayer Vincent	Caroline Copeman , consultant and senior visiting fellow, Cass Centre for Charity Effectiveness			
 Commission has been very clear about the role that trustees have to play in increasing public trust and confidence in the sector. At the same time, the role of the volunteer trustee has become more onerous, with greater expectations of their duties in relation to how their charities operate; including, for example, the Commission's emphasis on charities upholding the highest standards in everything they dependence to commission its upholding the highest standards in everything they dependence the commission is likely to face as regulator in the future, the different approaches it might take to regulation and the part that trustees can play in helping to build public trust and confidence in the sector. David Russell, board member, Greenfields Community Housing Association (chair); Andrew Purkis, trustee, ActionAid International; Habibunnisha Patel, general counsel and company secretary, Save the Children UK; John Maton, assistant director - legal services, Charity Commission 12:25 4A. Case study: Engineering a new governance structure in the fact remains - trustees don't grow on trees. How dow more in line with modern governance practice and comply with the Charity Governance Code. But when your organisation is 200 years old and boasts nearly 100,000 members, such changes are never going to be straightforward. Join this session to hear Nick Baveystock, relate the ICE's story and the lessons learned, especially how to communicate with people suspicious of change and build engagement and acceptance. Nick Baveystock, director general and secretary, Institution of Civil Engineers Penny Wilson, chief executive, Getting on Board 	11:40	Achieving public benefit vs meeting public expectations: Has	the Charity Commission got the balance right?			
 International; Habibunnisha Patel, general counsel and company secretary, Save the Children UK; John Maton, assistant director - legal services, Charity Commission 4A. Case study: Engineering a new governance structure In 2018, the 44-strong Council of the Institution of Civil Engineers recommended changes to its governance structure to bring it more in line with modern governance practice and comply with the Charity Governance Code. But when your organisation is 200 years old and boasts nearly 100,000 members, such changes are never going to be straightforward. Join this session to hear Nick Baveystock relate the ICE's story and the lessons learned, especially how to communicate with people suspicious of change and build engagement and acceptance. Nick Baveystock, director general and secretary, Institution of Civil Engineers 		Commission has been very clear about the role that trustees have to play in increasing public trust and confidence in the sector. At the same time, the role of the volunteer trustee has become more onerous, with greater expectations of their duties in relation to how their charities operate; including, for example, the Commission's emphasis on charities upholding the highest standards in everything they do. The Commission itself faces an apparently relentless increase in compliance casework, serious incident reporting and statutory inquiries. In this session, our expert panel will consider the key challenges the Commission is likely to face as regulator in the future, the different				
 In 2018, the 44-strong Council of the Institution of Civil Engineers recommended changes to its governance structure to bring it more in line with modern governance practice and comply with the Charity Governance Code. But when your organisation is 200 years old and boasts nearly 100,000 members, such changes are never going to be straightforward. Join this session to hear Nick Baveystock relate the ICE's story and the lessons learned, especially how to communicate with people suspicious of change and build engagement and acceptance. Nick Baveystock, director general and secretary, Institution of Civil Engineers 		International; Habibunnisha Patel, general counsel and company secretary, Save the Children UK; John Maton, assistant dire				
 recommended changes to its governance structure to bring it more in line with modern governance practice and comply with the Charity Governance Code. But when your organisation is 200 years old and boasts nearly 100,000 members, such changes are never going to be straightforward. Join this session to hear Nick Baveystock relate the ICE's story and the lessons learned, especially how to communicate with people suspicious of change and build engagement and acceptance. Nick Baveystock, director general and secretary, Institution of Civil Engineers 	12:25	4A. Case study: Engineering a new governance structure	4B. Finders keepers - how and where to find new trustees			
Nick Baveystock, director general and secretary, Institution of Civil Engineers recruit 60 new trustees.		recommended changes to its governance structure to bring it more in line with modern governance practice and comply with the Charity Governance Code. But when your organisation is 200 years old and boasts nearly 100,000 members, such changes are never going to be straightforward. Join this session to hear Nick Baveystock relate the ICE's story and the lessons learned, especially how to communicate with people suspicious of	but the fact remains – trustees don't grow on trees. How do we source new board members with the skills, abilities, experience and characteristics that we need to optimise our decision- making? Join this interactive, workshop-style session for practical top tips gleaned from Getting on Board's Trustee Recruitment			
Civil Engineers		Nick Baveystock, director general and secretary, Institution of	recruit 60 new trustees.			
12:55 Chair's closing remarks	10 55	Civil Engineers				
	12:55	Chair's closing remarks				

Organised by CIVILSOCIETY | GOVERNANCE media | &LEADERSHIP

Networking opportunities

Delegates will be able to pose questions and comments to the speakers, as usual, and there is an array of additional functionality that enables delegates to interact and network with speakers, sponsors, the organisers and each other, before, during and after the event.



Ethics

How important is it that charities are ethical in all they do? Should they strive to be more ethical than organisations in other sectors? What can boards do to lead by example?

Crisis response

What have trustees learned about how to respond to a crisis? How did your board respond - good and bad? What would you do differently if you were doing it all again?

Planning for uncertainty

How can you do any strategic planning when the future is so terribly uncertain? Are there any planning models or techniques you can deploy? What is keeping your trustees awake at night?

What the delegates say

A very useful opportunity to take a step back from day-to-day pressures, reflect on strategic priorities and future challenges and learn from others' knowledge and experience Brian Burgees, Brentford FC Community Sports Trust

As a new trustee I was expecting to feel overwhelmed or thrown in at the deep end, but the human, practical and clear attitude of all speakers and organising team was excellent **J** Sarah Hobhouse, Brendon Care Foundation

Excellent event. Sessions all topical and relevant speakers covered them in a practical way to be helpful to trustees of charities from across the UK JJ Grant Macrae, Family Fund

The Trustee Exchange conference gives trustees the opportunity to meet and discuss with experts and other trustees issues that are impacting their charity's effectiveness. Not to be missed!
Christine Purdy, Donkey Sanctuary

Prices

Super early-bird charity ticket (before 10 July)	Standard charity ticket (before 22 July)	Last chance charity ticket
£49	£64.99	£79

Please note all prices exclude VAT.

Book today

web: civilsociety.co.uk/exchange email: events@civilsociety.co.uk call: 07501 005206